



TERMS AND CONDITIONS Yogi Works

The Terms and Conditions of Yogi Works apply to all yoga classes, programs and all other activities organized by Yogi Works – valid from September 1, 2022.

The following definitions apply in these Terms and Conditions:

1. Yogi Works – Chamber of Commerce: 84926538, located at Pasestraat 27, 6223 HA Maastricht.
2. The participant (Participants): any natural or legal person who registers with Yogi Works or books activities.
3. Every participant in our activities is obliged to agree to these Terms and Conditions. You agree to our Terms and Conditions by making a payment for one of our activities.

Article 1 - General and the Agreement

- 1.1) The booking of, payment for and/or participation in one of the (yoga) classes, programs, silent retreats, stress-relieve days or other activities offered by Yogi Works, means that you as a booker/participant agree to these Terms and Conditions.
- 1.2) Participation in (yoga) classes, programs, silent retreats, stress-relieve days or any other activity organized by Yogi Works, is entirely at the participant's own risk.
- 1.3) Every participant is obliged to report physical complaints to the teacher before the start of the lesson. Participation in our activities is only possible if your health is not an obstacle. When in doubt, always contact your physician and/or physiotherapist. In case of operations in the past, chronic complaints or when in doubt, always consult a physician/specialist first.

Article 2 Booking, Payment and Cancellation

- 2.1) With regards to regular lessons, due to the maximum group size, the participant registers prior to the activity via whatsapp, by mail or telephone, or as mutually agreed. As with regards to programs, special (one-off) lessons and private lessons, participants book by mail or as mutually agreed.
- 2.2) The participant is to make payment of the agreed upon rate by bank transfer to the Yogi Works account: IBAN NL81 KNAB 0414276523 on behalf of Yogi Works, citing name and activity.
- 2.3) In the event of non-payment or late payment, Yogi Works has the right to charge collection costs to the participant or customer and recover collection costs.
- 2.4) Refund of the rate of a Yogi Works 'strippenkaart' is not possible and cannot be exchanged for money.
- 2.5) Cancellation of a reservation for a regular (yoga) group class up to 24 hours before the start of the booked lesson is free of charge and can be done via whatsapp, by mail or telephone. If the participant does not cancel or cancels within this period, we will charge the entire lesson rate.
- 2.6) Cancellation of a booking for a one-day silence retreat, one-day stress-relieve day, one-day Yogi Works Menu program or special (one-off) lesson is free of charge up to 48 hours before the start of the activity and can be done by mail. If the participant does not cancel or cancels within this period, we will charge the full rate.
- 2.7) Cancellation of a reservation for a program of at least two days, is free of charge up to 1 week before the start of the course and can be done by mail. If you cancel within this term, we will charge half of the program rate.
- 2.8) When booking a silent retreat, stress-relieve day(s) or Yogi Works Menu program for more than 1 person, we ask a deposit of € 100.00. Only after receipt of the deposit on the above account, the activity has been booked. Refund of the deposit after cancellation of the booking is only possible if the cancellation is made 48 hours before the start of the activity.
- 2.9) In the event of long-term illness or absence, the participant can contact Yogi Works via email so that an arrangement can be made for the use and extension of the validity of the 'strippenkaart'.



Article 3 – Exclusion

3.1) Yogi Works has the right to refuse participation of the registered participant or customer in a lesson or program if the participant has not fulfilled his payment obligations in time.

f3.2) Yogi Works has the right to refuse the customer participation of the lesson or program, without giving any reason.

Article 4 – Change and Cancellation by Yogi Works

4.1) Yogi Works reserves the freedom to change the Terms and Conditions, the rates, the teachers, class times, change the location, character and dates of classes, programs and other activities at any time. Participants will be notified of any changes via the website www.yogiworks.nl and where necessary, via email.

4.2) Yogi Works has the right to cancel a lesson, program, or any other activity. We will do this as soon as possible and inform you as soon as possible about the reason for cancellation and the alternatives. If an activity is canceled, we will notify you by e-mail if possible.

4.3) During and outside the school holidays Yogi Works can be closed for a day, several days, week or weeks. When this is the case, this will be announced as soon as possible on www.yogiworks.nl and if possible, by mail.

Article 5 – Liability

5.1) Yogi Works and its teachers and all other employees commit themselves to execute the booking according to insight and ability.

5.2) Yogi Works and its teachers are not responsible for damage and/or loss of property of the participant on location, nor for any form of physical injury before, during or after a lesson, program or other activity. The participants participate in the lessons, programs and all other activities organized by Yogi Works, at their own risk.

Article 6 – Applicability and disputes

6.1) These terms and conditions apply to all agreements with Yogi Works regarding participation to or booking and payment of classes, programs and other activities, offered by Yogi Works.

6.2) Deviations from this agreement are only binding if confirmed in writing by Yogi Works.

6.3) Disputes arising from the agreements to which these General Terms and Conditions apply, will be subject to the competent court in the place or vicinity of Yogi Works' registered office and subject to appeal.

Article 7 – Privacy Statement

7.1) The registration of personal data is treated with strict confidentiality and never passed on to third parties. See also our Privacy Statement.

Yogi Works

- Date drafted: September 10, 2022
- Yogi Works – business address: Pasestraat 27, 6223 HA Maastricht
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- www.yogiworks.nl
- info@yogiworks.nl